

Vistabeam Voice Over IP

Feature Codes

- *30 - Blacklist a number
- *31 - Remove a number from the blacklist
- *32 - Blacklist the last caller
- *52 - Call Forward No Answer/Unavailable Activate
- *53 - Call Forward No Answer/Unavailable Deactivate
- *72 - Call Forward All Activate
- *73 - Call Forward All Deactivate
- *74 - Call Forward All Prompting Deactivate
- *90 - Call Forward Busy Activate
- *91 - Call Forward Busy Deactivate
- *92 - Call Forward Busy Prompting Deactivate
- *70 - Call Waiting - Activate
- *71 - Call Waiting - Deactivate
- *78 - Do Not Disturb Activate
- *79 - Do Not Disturb Deactivate
- *97 - My Voicemail

If you have any difficulties, please contact us toll-free: 888-251-0920.



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Basic Features

Use your phone, speakerphone, or headset just as you always have to make, answer, or end a call. **IMPORTANT:** Always dial the full 10-digit number for all calls including local and US long-distance. Calls placed by using the 1 in front of the area code (11-digit dialing) or only 7 digits are not guaranteed to properly connect.

Directory Assistance and International Calling

411 and Directory Assistance calls cost \$1.50 for each call placed. International rates vary daily from place to place. Please call Vistabeam for the latest estimated rates. To place an international call through our network dial 011 + Country Code + Number. Reminder: Calls placed to Hawaii and Alaska could be subject to long distance charges as they are not considered part of our unlimited calling area.

Online Account Management

Your online control panel is located at:
<http://voip.callbeam.com:8000/user/>
Use this control panel to check your voicemail and change settings. To login use your 10-digit VoIP number as your username and the last 4 digits of your VoIP number as your password. (You will be able to change your password here, online.)

Listening To Voicemail

If you have a voicemail message, you'll hear a stutter tone when you pick up your Vistabeam phone. To access the message, dial *97 and an automated voice will prompt for your password. The last four digits of your VoIP number is your initial password. You can also listen to voicemail over your PC via Vistabeam's online account management.



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