

The staff at Vistabeam would like to take this opportunity to wish you and yours the very best of holiday wishes! We hope each and every one of our customers is able to spend this holiday season with friends and family and celebrate the true meaning of the season.

Before we journey into a new year together, we wanted to share with you some of the things going on at Vistabeam as this year draws to a close.

Online Bill Payment via Vistabeam's Payment Portal:

Over the past few months we've had many customers switch over to our Paperless Billing. Naturally, these customers would also like to take advantage of our Vistabeam payment portal so they can pay for their bill online using their credit card. Here is a brief overview of how our payment portal works and how to get on to use it.

First, in order to use the Vistabeam Payment Portal you must have an active Vistabeam.com, Nebmail.com, or Wyomail.com email address. No other email addresses can be used because you'll use it and the password for it to log into the payment portal. Every active customer is allowed at least 1 free email address with us. If you'd like to have one activated please give our technical support staff a call at 888-251-0920

At the Vistabeam.com home page Click on Support. Then under "Top Links and Downloads" click on the link for Customer Portal. After the login page loads in the username box enter the first part of your email address (ex. if your email is bsmith@vistabeam.com, enter "bsmith" in the username box). In the domain box enter your domain (ex. if your email address is bsmith@vistabeam.com enter "vistabeam.com" in the domain box). In the password box enter the password for your email address (ex. if your password to your email address is "skippy" enter skippy into the password box). Then click the login button. Now you are in the payment portal and if you look for the link under "Purchase" you can click on that link to pay your bill using your credit card. Only credit card payments are allowed.

DG Wireless Acquisition:

In October of this year, Vistabeam acquired DG Wireless of Dalton, NE. Aaron Hurt was the owner/operator of DG Wireless, and Aaron is now a technician for Vistabeam. We would like to take this opportunity to publicly welcome Aaron and his customers to the Vistabeam family. We are proud to now fully serve the area that DG Wireless once served, and we look forward to growing in this area and servicing those existing DG Wireless customers.

Aaron is the technician who will be physically serving the Gurley/Dalton area, so if any of you have service needs, you will still see Aaron's smiling face. If any of our new customers have any questions or concerns, please feel free to give our office a call at 888-251-0920.

Vistabeam Service Available in Kimball:

Vistabeam now provides up to 4MB Pro Internet service in the City of Kimball. We recently procured space on a tower just south of Kimball and are able to provide service to most of the town. With the new access point south of Kimball joining the recent access points installed at Dix, Llama Hill and on the Nebraska/Wyoming state line north of Pine Bluffs, WY, Vistabeam now serves a majority of Kimball and Banner Counties. If you or someone you know lives in these counties and is in need of high speed Internet that isn't tied to phone or cable lines, the staff at our office are willing and able to answer any questions about our service. Give us a call at 888-251-0920.

CallBeam a Success:

Earlier this year, Vistabeam introduced CallBeam. CallBeam is Vistabeam's Voice over Internet Protocol (VoIP) phone service. Since the introduction of CallBeam, many new and existing customers have signed up for our VoIP service. We even offer CallBeam in a bundle with our Internet service that saves you money. CallBeam offers unlimited local and nationwide long-distance calling, as well as many of the most sought after calling features! If you are interested in CallBeam or just have questions about CallBeam, please give our staff a call at 888-251-0920. We would be happy to answer all of your questions!

Holiday Office Hours:

Our normal business hours are Monday through Friday, 8am to 5pm. We will have holiday hours at our office in Gering as follows:

Wednesday, 12/24: 8am - 1pm

Thursday, 12/25: Closed

Friday, 12/26: Closed

Wednesday, 12/31: 8am - 1pm

Thursday, 1/1/09: Closed

Even when our office is not open, technical support will be available 24 hours a day each and every day throughout the holidays (and throughout the year.) If any technical issues arise during these times, please feel free to call us at 888-251-0920.

From the Vistabeam family to your family, we wish you and yours a Merry Christmas and a safe and prosperous New Year! See you in 2009!

"...it was always said of him, that he knew how to keep Christmas well, if any man alive possessed the knowledge. May that be truly said of us, and all of us! And so, as Tiny Tim observed, God Bless Us, Every One!"

Charles Dickens, "A Christmas Carol"